

### Where do I register for this event?

Tickets are available exclusively on <u>https://amarelaunchsummit.eventbrite.com</u>. Tickets may be purchased at a price of \$59.00 until January 17th, 2018. Beginning January 18th, 2018, the ticket price will increase to \$79.00 online and at the event location. Tickets are available on Eventbrite and at the door. We strongly recommend purchasing in advance through our Eventbrite link. NOTE: All tickets must have attendees name.

### **Can Wellness Partners bring guests?**

Yes, Wellness Partners may bring guests for FREE. Please contact Amare Events Coordinator, Tiffanie Tellez at <u>ttellez@amare.com</u> to request tickets for your guests. Limited to Prospects or Preferred Customers ONLY. Wellness Partners are not applicable as guests. Free ticket does not include the Saturday evening dinner.

### What is the dress code?

Business casual.

# What are my transportation/parking options for getting to and from the event?

There are parking structures at the hotel as well as valet. We have a discounted daily rate of \$7 (self-park) and \$10 (valet) with in and out privileges for the day.

## What is the refund policy?

You may request a refund up to the DAY BEFORE the event (Thursday, January 18th).

## Do I have to bring my printed/electronic ticket to the event?

Yes, once you register and purchase your ticket, you will receive a confirmation email that will contain a PDF attachment of your ticket. You may print or download the ticket to your smart phone. Please have either your printed or electronic ticket to show at registration to retrieve your badge at the event. Remember to keep your badge for the entirety of the event.

# How do I know if I qualify for incentive rewards?

Once you qualify for an incentive reward, you will receive an e-mail that will provide you with instructions to redeem your rewards. These include: flight bookings, hotel accommodations, & free admission to the event.

# Should I purchase my ticket if I know I qualify for free admission to the Launch Summit?

No, you will receive an e-mail with a promotional code to use when you register with Eventbrite. Once you receive your unique coupon code, click "Tickets," click "Enter Promotional Code," proceed to checkout as usual, and print or electronically save your ticket for the Launch Summit. However, if you purchase your ticket and then later qualify for free admission, we will issue you a refund, and send you your new ticket confirmation.

### Can I update my registration information?

Yes, if you need to change your registration information (name or e-mail), simply use your Eventbrite login to access your ticket and make any necessary changes.

### Is my registration fee or ticket transferable?

Yes, if you cannot make it to the event and would like someone else to go in your place, simply use your Eventbrite login to access your ticket and make any necessary adjustments.

amare.com +1 888-898-8551



## Does the name on the ticket or registration have to match the person who attends?

Yes, each ticket MUST match the person who attends. If you are purchasing a ticket for someone else, be sure to include THEIR first and last name on the ticket.

### Are children permitted?

Mothers with nursing babies are allowed, however, no children under the age of 12 will be permitted. If your child is above the age of twelve, they will need an individual ticket from Eventbrite.

## What do you recommend for breakfast/lunch/dinner?

The DoubleTree offers a full hot breakfast in the mornings for a discounted rate of \$12. Lunch will also be available for purchase at the hotel, as well as several places within walking distance. You may also request the hotel shuttle within a 5-mile radius of the hotel. Dinner will be served on Saturday evening for those that purchase the all-access pass (vegetarian/vegan options are available upon advance request).

### Can we buy products at the event?

Yes, we will have a product booth set up in the registration space next to the ballroom.

## Who can attend Thursday's VIP event?

If you achieve the rank of Bronze and above by December 31st, 2017, you will be invited to attend the special day of leadership training and personal development that takes place on Thursday, January 18th.

## Is there a flyer for this event? If so, where can I find it?

The event flyer can be found on <u>amare.com/events</u>. The easiest way to share the flyer with others via text, email, or social media is by using the Amare Builder App. Alternatively, you can download the flyer onto your computer or smart phone and share it instead of using the Amare Builder App.

# Is there a Facebook Event Page for this event?

Yes, there is. It is located at this URL: <u>https://www.facebook.com/events/142276646426361/</u> You can share this event page and directly invite people to the event through Facebook. Please note that registering on the Facebook page does not grant you admission to the event – you MUST still register and purchase a ticket at the official Eventbrite page for this event.

### Will the event be indoors or outdoors?

This is an indoor event. This event will take place inside of the ballroom at the DoubleTree by Hilton Hotel.

# How will the arrival & check-in process work?

Arrival & check-in will begin at 8:30 AM both days of the event. On Day 1 (Friday, January 19th), be sure to have your printed or electronic ticket available for our team members to scan. Please note that the check-in tables will be organized by LAST NAME. Please go to the table that applies to you to get your ticket scanned and badge redeemed. You will then use your badge as your "entrance ticket" for the remainder of the event. This includes Saturday's session and evening event. If you need to purchase your ticket onsite, please visit the onsite registration/information booth.